

NHS Friends and Family Test

How did we do today?

Would you recommend our surgery?

Stop at our automated arrivals machine to give your feedback before you leave today or complete a card and pop in the patient comments box

In January 2020 we received the following feedback:

<i>Question: How likely are you to recommend our surgery to your family and friends?</i>	<i>Extremely Likely</i>	<i>90</i>
	<i>Likely</i>	<i>14</i>
	<i>Neither</i>	<i>3</i>
	<i>Unlikely</i>	<i>3</i>
	<i>Extremely Unlikely</i>	<i>9</i>
	<i>Don't Know</i>	<i>2</i>

... and patients commented ...

I have always received good care from the surgery; Since the changes have been made to booking appointments and the new website is in place everything is swifter, clearer and has and is providing a much better service; Lack of Dr's and appointments, too many patients for centre to manage. Care diverted to nurses who aren't really able to diagnose problems in some cases and their treatment makes problems worse. Medications removed from prescriptions by the 'computer' and then become untraceable when having them put back on is requested. Hard to get decent meds instead of cheap alternatives