

NHS Friends and Family Test

How did we do today?

Would you recommend our surgery?

Stop at our automated arrivals machine to give your feedback before you leave today or complete a card and pop in the patient comments box

In December 2019 we received the following feedback:

<i>Question: How likely are you to recommend our surgery to your family and friends?</i>	<i>Extremely Likely</i>	<i>66</i>
	<i>Likely</i>	<i>11</i>
	<i>Neither</i>	<i>0</i>
	<i>Unlikely</i>	<i>5</i>
	<i>Extremely Unlikely</i>	<i>1</i>
	<i>Don't Know</i>	<i>0</i>

... and patients commented ...

The new online system works extremely well. As an NHS worker myself, it really baffles me when people moan they cannot get GP appointments. I think you've all worked really hard and as a great team to find a system that works really well!