

NHS Friends and Family Test

How did we do today?

Would you recommend our surgery?

Stop at our automated arrivals machine to give your feedback before you leave today or complete a card and pop in the patient comments box

<i>In November 2019 we received the following feedback:</i>		
<i>Question: How likely are you to recommend our surgery to your family and friends?</i>	<i>Extremely Likely</i>	<i>74</i>
	<i>Likely</i>	<i>12</i>
	<i>Neither</i>	<i>1</i>
	<i>Unlikely</i>	<i>4</i>
	<i>Extremely Unlikely</i>	<i>3</i>
	<i>Don't Know</i>	<i>4</i>
<i>... and patients commented ...</i>		
Would be extremely likely but not being able to speak to a receptionist is galling. Also, I never get to see my own doctor without a battle even though I have complex health concerns. The staff are doing their best but I feel that they are trying to distance themselves from people. Having said that Grace is the best Diabetes Nurse EVER; My wife and I moved nearby in August 2017. We have required medical help on several occasions, and on each of those we have nothing but praise for the assistance we have been given. Our thanks to all concerned.		